# **F** fime

# MP300 production test tools services

# Ensure continuous and reliable smartcard production testing.



MP300 production test tools service continuity.

# Supporting your MP300 equipment until the next generation arrives.

Fime is reactivating support services for the **MP300** series of production test tools (testers and couplers) used in smartcard and chip personalization and testing. While the **MP300** hardware remains end-of-life, these devices are still critical in many production environments. Fime offers maintenance, repair, diagnostics, calibration and firmware updates for the **MP300** range as a bridge until a new test platform is available. This ensures your production lines keep running smoothly.

### How it works.

- **Contact Fime.** Submit a service request with your MP300 model(s) and a description of required support.
- **Expert servicing everywhere.** Our technicians perform diagnostics, maintenance, calibration and any needed hardware / firmware repairs on-site and off-site.
- **Return to production.** We return your serviced MP300 tools along with documentation and updated calibration certificates so you can resume production without interruption.

#### Fime can help you at any stage of your project lifecycle.



## Key benefits

- **Continuity of production.** Keep MP300 test equipment operational to avoid costly downtime. Effective maintenance and rapid repair minimize production disruption.
- Full-service coverage.

Fime provides comprehensive servicing for all MP300 models (C3, CL3, C3+CL3, MX1, MCL1, plus all other variants, racks and accessories). Services include preventive maintenance, diagnostics, hardware repair, calibration and corrective firmware maintenance.

• Expertise & trust.

Service is delivered by Fime's expert engineers former Micropross who designed MP300 tools.

## What we offer.

Service	Description	MX1/MCL1	C2/CL2/MT1	C3/CL3
Technical support	<ul> <li>Technical support provided via helpdesk ticketing system.</li> <li>Dedicated conference call with MP300 experts on demand.</li> </ul>	~	~	~
Firmware update	Corrective firmware updates to fix issues.	~	×	✓
Repair services	<ul> <li>Hardware repairs with commitment to root cause analysis.</li> <li>Includes a calibration.</li> </ul>	~	~	~
Calibration services	<ul> <li>Regular calibration to ensure operational accuracy.</li> <li>On-site and off-site.</li> </ul>	~	~	✓
Replacement	• Includes a calibration.	On demand	×	On demand

# Tools supported.

Module	Designation		
	MP300 MX1		
Coupler	MP300 MCL1		
	MP300 MX1+MCL1		
	MP300 C3		
	MP300 CL3		
Tester	MP300 C3+CL3		
	MP300 C2+CL2		
	MP300 MT1		
	1 slot		
	4 slots		
Rack	8 slots		
	16 slots		
	Communication and Resonance		
	Frequency Measurement Antenna		
Antenna and	MP ESC Dual		
accessory	Antenna Emitter - 60x40mm - SMB		
	VHBR Antenna 60 x 40mm		



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#### Contact

To learn more about how Fime can help your business: fime.com sales@fime.com F-S-MPTTS-AA MP300 production test tools service continuity.

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