Lab & managed services

Leveraging quality for innovation and customer satisfaction.

Major challenges

- Defining a quality assurance strategy and designing a suitable environment to streamline acceptance activities.
- Modernizing certification processes with digitized workflows and approval reports with real-time monitoring of tasks.
- Seamlessly onboarding solution providers with efficient administrative management and technology integration.
- Maintaining scalable testing environments to continuously integrate new technologies.
- Ensuring a solution's quality over its lifespan with independent vendors.

Who we help?

We support public transport authorities, public transport operators, system integrators, solution vendors, standardization bodies and payment service stakeholders with our end-to-end services.

Key benefits

- Run independently - or with a trusted partner - the qualification sessions for ticketing and payment solutions.
- On-demand access to technical investigation experts.
- Reinforce trust between stakeholders with proven processes and testing environments.
- Leverage standardization and a formal compliance process to avoid vendor lock-in.
- Connect testing lab environments with innovation hubs to deploy and validate cutting-edge services with end-users.

Fime can help you at any stage of your project lifecycle.

Define Design Deliver Test

Calypso Networks Association   EMVCo ASSOCIATE   NFC FORUM   ospt ALLIANCE   UITP MEMBER   US PAYMENTS FORUM

Market context & trends

Implementing a secure testing environment helps keep quality assurance on track. Much like customer centricity helps to align employees on a purpose, creating efficient practices helps keep employees and end-users happy.

For decades, transport organizations have delegated the provisioning of testing laboratories to their suppliers, creating vendor lock-in.

Setting up an independent laboratory need not be an additional cost and, depending on the complexity of a project, several models fit various business objectives; from in-house to the fully outsourced testing environment.

We have proven expertise in laboratory management. We can help you to take ownership of your own quality assurance.

What we offer

Schemes
- Legacy testing environment assessment.
- Operational efficiency consulting.
- Pre-compliance & compliance certification framework design.
- Integrated and scalable test tools for digitized processes.
- Lab design and implementation.

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Why Fime?

Testing and validation are not easy processes. Our labs have the expertise to follow the correct methodologies to achieve compliance.

- **Impartiality.**
  Fime brings an impartial view to test results, with no vested interest in influencing the testing scope or methods.

- **Efficient processes.**
  We bring a standardized approach and strategy to ticketing and payment system testing that optimizes each step of the process, from test preparation to report delivery.

- **Proven expertise.**
  We have extensive experience in managing test labs, as well as developing and automating test tools that rely on a depth of cross-technology expertise.

Contact

To learn more about how Fime can help your business:
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