

ACQUIRER TECHNICAL SERVICES

TERMINAL INTEGRATION TEST SERVICES



FIME®

One Action. A billion transactions.



Terminal certification testing in one week

PREPARING FOR TERMINAL INTEGRATION CERTIFICATION

The planning and execution of a certification test project for brand terminal integration can be challenging for test managers, especially when multi-brand acceptance is required.

Key challenges

- Find the EMV certification test expertise needed to perform the project efficiently.
- Evaluate brand technical/process requirements and assemble the correct test tools.
- Configure the network-terminal test environment, fix the test plan and run tests.
- Diagnose the cause of errors and who is responsible for fixing them.
- Format the results to submit into the brand certification process.

You can cut through these challenges smoothly by using FIME Technical Services.

SIMPLIFY YOUR TEST PROJECT IN ONE EASY STEP

Outsourcing your project to FIME means one less complex task to worry about on your project timeline. Compared to an in-house project, outsourcing can save time and money by reducing staff resourcing and training costs and can minimize the risk of missing production deadlines.

FIME provides a complete service for brand certification testing that typically reduces the time of a brand test to less than one week for one terminal interface.

A complete service

- Our test consultants are experts in certification testing – expertise gained from practice.
- We bring the tools to conduct the testing and we help you to set up the test environment.
- We analyse the issues and advise you what needs to be fixed.
- We help to prepare the final test results for submission into certification.

Booking a test session is quick and easy, we guide you through from A to Z.

+ KEY BENEFITS

- Simple, cost effective project outsourcing.
- High speed project completion.
- Support provided for brand processes.
- Flexible delivery options
 - Remote support test service
 - On-site test service
 - Worldwide EMV expertise centers
- Trusted EMV test expertise
 - American Express
 - ATH
 - BancNet
 - Discover
 - Diners Club International
 - eftpos
 - JCB
 - Mastercard
 - Pulse
 - RuPay
 - Troy
 - UnionPay
 - Visa
- All terminal types supported
 - POS & mobile POS
 - ATM
 - BBT
 - CAT
- All interface types supported
 - Contact
 - Contactless
 - Dual-interface





www.fime.com/services/acquiring/terminal-integration-testing.html

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SERVICE DESCRIPTION

The FIME terminal integration test service simplifies the production of test results required to pass brand certification. A FIME test consultant will conduct the project from start to finish.

Three service delivery options are available to suit different needs. In all the cases the test consultant inspects the test results in-depth, identifies issues and diagnoses what must be fixed and where (host network or terminal). And at the end of test project the consultant will assist with the brand certification submission process.

Remote support and Off-site test

These options are the most flexible and cost effective. They offer short reservation times, more flexibility to work around any unforeseen delays and no need for travel fees.

Both services include technical consultant support provided via conference call at each step of the project: test environment set-up, performing tests, advice on the required host/terminal changes and the assembly of the final set of test results.

- **For Off-site test** you need to ship your terminal to FIME and allow FIME to connect the terminal to your test-host to conduct the project.
- **For Remote support** you need to provide an engineer at your premises to perform testing and retrieve the test results for evaluation by our consultant. Testing and log retrieval can be performed by an engineer with little EMV experience when guided by our consultant.

On-site test

This option is the preferred for ATM projects because it brings the FIME test consultant to your site to interactively perform the test session. The test consultant will complete and close the test session within the service SLA, subject to the timely implementation of any host/terminal updates required.



Service delivery

Local

Worldwide delivery capability from our EMV expertise centers located around the globe.

Fast

Reactive, high-volume service operation for certification testing.

Simple

Straight-forward reservation of a test session.

FIME EMV expertise centers



Related tools and services

The complete terminal test solution

Test tools

- Savvi, acquirer and acceptance test platform.
- Savvi Test Host.
- FIME Card Emulator.
- FIME Test Cards.

Services

- EMV migration consulting.
- Training for developers and testers.
- Brand terminal integration certification.